

Additional Information

- The property owner is responsible for the installation of new water, sewer, and storm service lines from the main to the end use, under permits issued by the City.
- Plumbing, fire, and/or public works permits are obtained through the Troutdale citizen self service portal (see Contact Information and Links section of this pamphlet).
- Property owners are responsible for maintaining the sidewalks abutting their property. A public works permit is needed to perform any construction on sidewalks in the public right-of-way.
- If you have any concerns about leaks or issues with your water meter, you can request a free leak detection test or water meter test from the public works department.
- For other utilities not addressed herein (power, gas, telecom, cable tv), check with the utility provider:
 - Power: PGE
 - Phone/Cable/Internet: Comcast or Zipl
 - Natural Gas: NW Natural

Contact Information and Links

City of Troutdale Public Works

342 SW 4th St.
503-674-3300

City of Troutdale Utility Billing (Start/stop/change service)

www.troutdaleoregon.gov/start-stop
219 E Historic Columbia River Hwy
503-674-7225

City of Troutdale Community Development (Permitting)

2200 SW 18th Way
503-674-7229

Gresham Fire and Emergency Services

1333 NW Eastman Parkway
Gresham, OR 97030
503-618-2355

Citizen Self Service Portal

www.troutdaleorenergovpub.tylerhost.net/Apps/selfservice

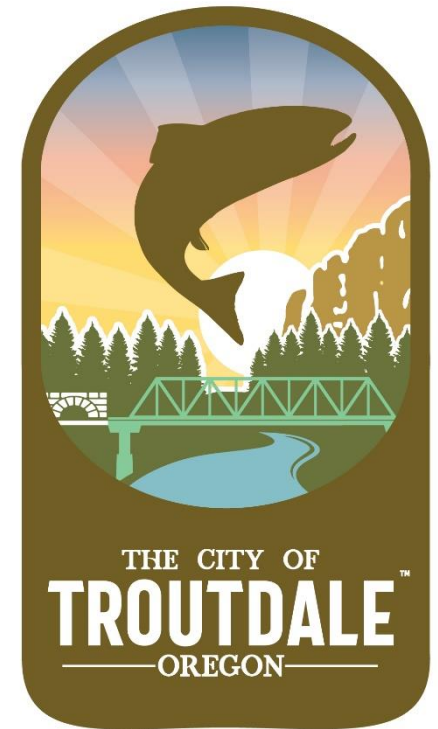
Inspection Scheduling Site

www.troutdaleoregon.gov/commdev/page/schedule-inspection-0

Public Works Construction Standards

www.troutdaleoregon.gov/publicworks/page/construction-standards

City of Troutdale Utility Service Lines Responsibility Guide

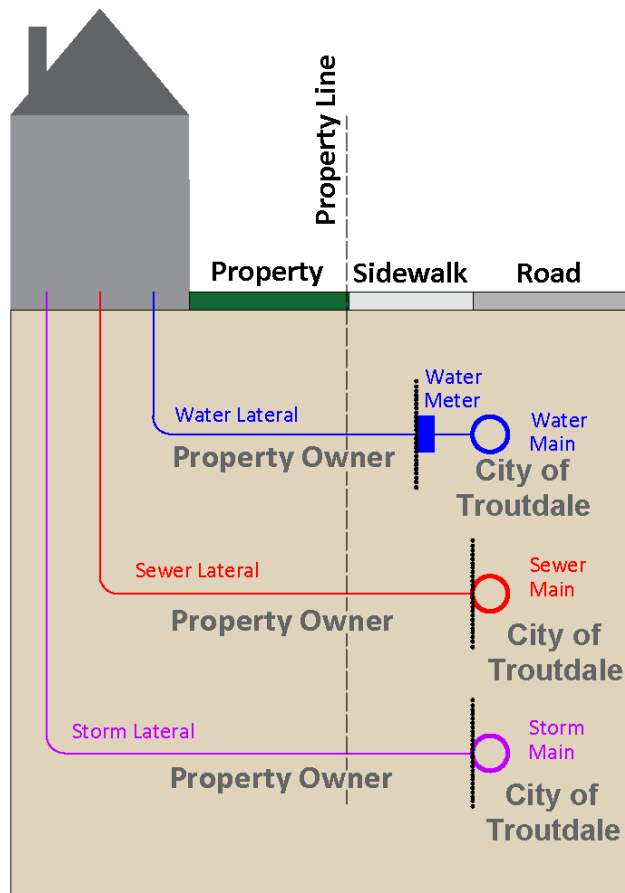


City of Troutdale
Public Works Department

2/9/2024

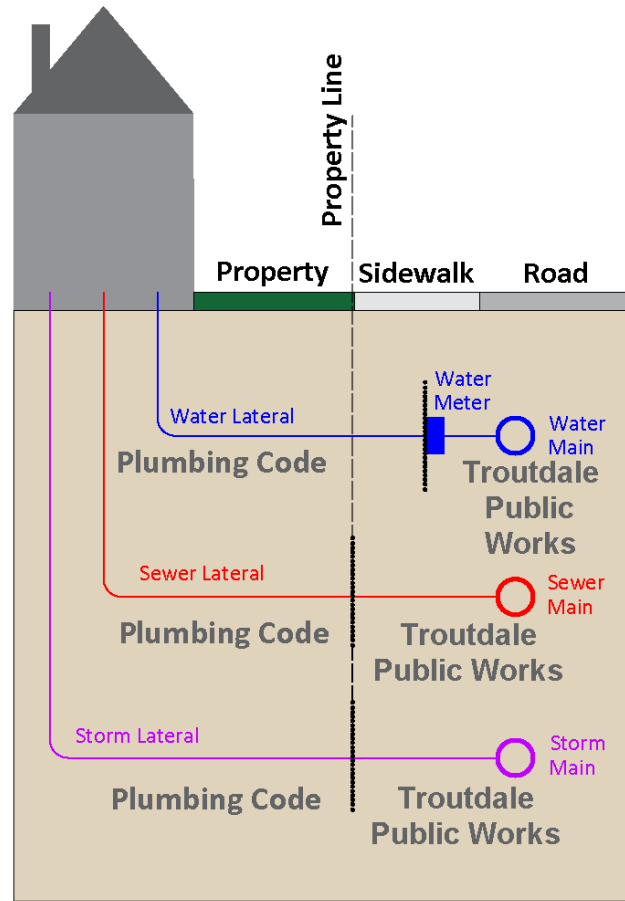
www.troutdaleoregon.gov

Maintenance Responsibility



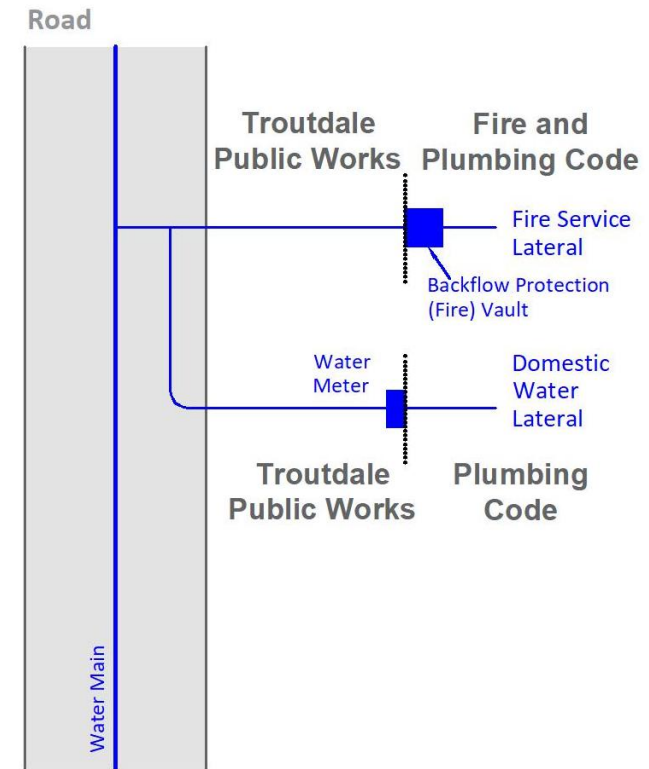
- For sewer and storm pipes, the city is only responsible for the main. The property owner is responsible for the entire lateral to and including its connection to the main.
- For water pipes, the city is responsible for everything from the main to and including the water meter. The property owner is responsible for everything from the water meter to the end use.

Permitting and Inspection Responsibility



- For sewer and storm pipes, public works standards apply for permitting and inspections from the main to the property line. Plumbing code applies from the property line to the end use.
- For water pipes, public works standards apply from the main to and including the water meter. Plumbing code applies for permitting and inspections from the water meter to the end use.

Maintenance, Permitting, and Inspections for Commercial and Industrial Water Services



- For fire service laterals, public works standards and permits apply from the main to the backflow protection vault. Fire and plumbing codes and permits apply from (and including) the vault to the end use. Public works maintains the fire line from the main to the vault. The property owner is responsible for the fire line from (and including) the vault to the end use.