### **RESOLUTION NO. 2592**

A RESOLUTION APPROVING AN INTERGOVERNMENTAL AGREEMENT BETWEEN METRO AND THE CITY OF TROUTDALE THAT ESTABLISHES THE RESPONSIBILITIES OF BOTH PARTIES IN IMPLEMENTING THE FISCAL YEAR 2022-2023 METRO AND LOCAL GOVERNMENT ANNUAL WASTE REDUCTION PLAN.

### THE TROUTDALE CITY COUNCIL FINDS AS FOLLOWS:

- 1. State law requires Metro, local governments, and counties to meet requirements under the Opportunity to Recycle Act (Oregon Revised Statutes 459A and Oregon Administrative Rules Chapter 340-090) and Senate Bill 263.
- 2. Metro has adopted the 2030 Regional Waste Plan requiring local jurisdictions to prepare and implement an Annual Waste Reduction Plan.
- 3. The Annual Waste Reduction Plan outlines a scope of work for waste prevention, reuse and recycling program elements that satisfies State and Metro statutory requirements.
- 4. The City of Troutdale's Annual Waste Reduction Plan has been approved by Metro.
- 5. Metro funding through an Intergovernmental Agreement (IGA) is intended to support only required elements, business technical assistance and outreach, and regional priority programs.
- 6. Metro has been designated by the State of Oregon as the reporting agency of local jurisdictions within the Metro region documenting their efforts completed in the Annual Waste Reduction Plan.

# NOW, THEREFORE, BE IT RESOLVED BY THE COUNCIL OF THE CITY OF TROUTDALE

Section 1. The City of Troutdale hereby approves the Fiscal Year 2022-23 Annual Waste Reduction Plan Intergovernmental Agreement (Attachment A).

Section 2. The City Manager Ray Young is designated to act on behalf of and in the best interest of the City and without further action by the City Council, and are hereby, authorized, empowered, and directed to execute of such necessary documents on behalf of the City, including but not limited to the intergovernmental agreement attached, to effectuate this resolution's intent. (Attachment A).

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### Section 3. This resolution is effective immediately upon adoption.

**YEAS: 7** NAYS: 0

**ABSTAINED: 0** 

Randy Lauer, Mayor

Date: May 24, 2023

Sarah Skroch, City Recorder

Adopted: May 23, 2023

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# Attachment "A" to Resolution #2592

## **Intergovernmental Agreement**



Metro Contract No. 937929

THIS AGREEMENT, entered into and under the provisions of ORS Chapter 190, is between Metro, a metropolitan service district organized under the laws of the State of Oregon and the Metro Charter, located at 600 NE Grand Avenue, Portland, OR 97232-2736, and the CITY OF TROUTDALE, hereinafter referred to as "City", whose address is 342 SW 4<sup>th</sup> Street, Troutdale, Oregon 97060.

In exchange for the promises and other valuable consideration set forth below, the parties agree as follows:

- 1. <u>Purpose</u>. The purpose of this Agreement is to establish the responsibilities of the parties in implementing the FY 2022-23 Metro and Local Government Annual Waste Reduction Program.
- 2. <u>Term.</u> This Agreement is effective July 1, 2022, and remains in effect through June 30, 2023 unless earlier terminated in conformance with this Agreement, or extended by written amendment signed by both parties. Costs for this project may be incurred by the city beginning July 1, 2022.
- 3. <u>Services Provided and Deliverables</u>. City and Metro will perform the services described in the attached Scope of Work, which is made part of this Agreement by reference, and otherwise fully comply with the provisions in the Scope of Work.
- 4. <u>Payment for Services</u>. Metro will pay City for Annual Waste Reduction services performed and materials delivered in the maximum sum of <u>NINE THOUSAND ONE HUNDRED</u>

  <u>FORTY-SEVEN</u> AND NO/100THS DOLLARS (\$9,147.00) in the manner and at the time designated in the Scope of Work. Metro has appropriated sufficient funds to provide the funding required by this Agreement during the current fiscal year. Funding may be subject to budget adjustments in Metro's discretion at any time during the term of the Agreement. Grant Funds due after June 30 of any given year are subject to funds being appropriated by the Metro Council. The parties must not interpret this Agreement as a pledge of any source of Metro funds, including but not limited to its ad valorem property taxes, the full faith and credit of Metro, nor any other legally available revenues, taxes or other funds to

# **Intergovernmental Agreement**



make the payments described in the Scope of Work. Metro will provide 60 days' written notice to City prior to a budget adjustment that reduces grant funds to the City. If Metro reduces grant funds to the City, the parties will execute an amendment to this Agreement that reduces the City's responsibilities under this Agreement to correspond to Metro's reduction in grant funds.

- 5. <u>Insurance</u>. City agrees to maintain insurance levels, or self-insurance in accordance with ORS 30.282, for the duration of this Agreement to levels necessary to protect against public body liability as specified in ORS 30.272. City also agrees to maintain for the duration of this Agreement, Workers' Compensation Insurance coverage for all its employees as a self-insured employer, as provided by ORS chapter 656, or disability coverage under its Disability, Retirement and Death Benefits Plan.
- 6. <u>Indemnification</u>. Subject to the provisions of the Oregon Constitution and Oregon Tort Claims Act, City must indemnify, defend, and hold Metro and Metro's agents, employees, and elected officials harmless from any and all claims, demands, damages, actions, losses, and expenses, including attorney fees, arising out of or in any way connected with, City's performance under this Agreement.
- 7. Termination. Either party may terminate this Agreement without cause upon giving 90 days' written notice of intent to terminate. Either party may terminate this Agreement with less than 90 days' notice if the other party is in default of this Agreement's terms. In the case of a default, the party alleging the default must give the other party at least 30 days' written notice of the alleged default, with opportunity to cure within the 30-day period. Termination is without prejudice to any obligations or liabilities of either party already accrued before the termination.
- 8. State Law Constraints. Both parties must comply with the public contracting provisions of ORS chapter 279A, B &C and to the extent those provisions apply, they are incorporated into this Agreement by reference. Specifically, it is a condition of this Contract that all employers working under this Agreement are subject employers that will comply with ORS 656.017.

### **Intergovernmental Agreement**



9. <u>Notices</u>. Legal notice provided under this Agreement shall by e-mail to the following individuals:

For City:

Office of City Attorney
City of Troutdale
ryan.largura@troutdaleoregon.gov
342 SW 4<sup>th</sup> Street
Troutdale, OR 97060

**For Metro:** 

Office of Metro Attorney
Metro
Shane.Abma@oregonmetro.gov
600 NE Grand Avenue

The following designated Project Managers will conduct informal coordination of this Agreement:

**For City:** 

Ryan Largura
City of Troutdale
ryan.largura@troutdaleoregon.gov
342 SW 4<sup>th</sup> Street
Troutdale, OR 97060

For Metro:

Casey Mellnik
Metro
Casey.Mellnik@oregonmetro.gov
600 NE Grand Avenue
Portland, OR 97232-2736

Either party may change the above- designated Project Manager by written notice to the other party.

- 10. <u>Assignment</u>. This Agreement is binding on each party, its successors, assigns, and legal representatives and may not, under any condition, be assigned or transferred by either party without prior written approval by the other party.
- 11. <u>Integration</u>. This writing contains the entire Agreement between the parties, and may only be amended by written instrument, signed by both parties.
- 12. <u>Severability</u>. If a court of competent jurisdiction finds any portion of this Agreement illegal or unenforceable, this Agreement nevertheless remains in full force and effect and the offending provision is stricken.

# **Intergovernmental Agreement**



This Agreement is dated as of the last signature dat	te below.
CITY OF TROUTDALE	METRO
By:	By:
Print name and title	Print name and title
Date	Date



- a) Term: July 1, 2022 to June 30, 2023.
- b) City's responsibilities:
  - 1. Provide to Metro a copy of City's Resolution, Ordinance, or signature of authorized representative approving this Intergovernmental Agreement including all of its attachments.
  - 2. Ensure that by June 30, 2023, the activities specified in this Scope of Work have been completed.
  - 3. Reporting is conducted for each calendar year. On or before January 31, 2023, submit a completed report to Metro's Project Manager demonstrating compliance with this Agreement for activities from January 1 December 31, 2022.
  - 4. Reporting is conducted for each calendar year. On or before January 31, 2024, submit a completed report to Metro's Project Manager demonstrating compliance with this Agreement for activities from January 1 December 31, 2023.
- c) Metro Responsibilities:
  - 1. Provide technical assistance to City as necessary to develop, execute, monitor, and evaluate the project.
  - 2. Provide assistance to City on promotional and educational activities.
  - 3. Monitor the general project progress and review as necessary City's accounting records relating to project expenditures.
  - 4. Provide City with any necessary reporting templates.
- d) Budget and Terms of Payment:
  - 1. Upon completion of section (b)(1) of this Scope of Work, Metro will pay City \$9,147.00 in one lump sum. City's billing invoices must include the Metro contract number, City name, remittance address, invoice date, invoice number, and line item invoice amounts for each of the program areas listed in d) 2. below. City must send its billing invoices to Metro Accounts Payable, 600 NE Grand Avenue, Portland, OR 97232-2736 or <a href="metroaccountspayable@oregonmetro.gov">metroaccountspayable@oregonmetro.gov</a>. The Metro contract number must be referenced in the email subject line. City must submit its billing invoices for goods and services through June 30 to Metro by July 15. Metro will pay City on a Net 30 day basis upon Metro's approval of City's invoice.
  - 2. City must provide services described in this Scope of Work in exchange for the following funding:

Per-capita distribution \$8,721.00

Supports overall implementation of Regional Waste Plan Required Activities, general education, state law and cooperatively-implemented priorities of regional concern.

<u>Business Food Waste Requirement distribution</u> \$426.00 Supports purchase of containers for the Business Food Waste Requirement.



3. City and Metro recognize that the Metro and Local Government Annual Waste Reduction Program is a multi-year program and that future rounds of funding will depend in part on City's performance in implementing program activities during the term of this contract.

This Scope of Work delineates the activities, reporting and associated funding for local governments for fiscal year 2022-23.

#### FUNDING METHODS AND USE OF FUNDS

The following methods are currently used to calculate funding distributions for this agreement. Funds provided by Metro are to be used solely to implement the activities, programs and services as set forth in this scope of work.

- **Per-capita distributions:** Supports overall implementation of RWP *Required Activities*, general education, state law and cooperatively-implemented priorities of regional concern.
- **Business Food Waste Requirement distribution:** Supports the purchase of containers for the *Business Food Waste Requirement*.

#### **WORK GROUPS**

Local governments will continue to actively participate in work groups in order to collaboratively implement programs and activities in the region as appropriate.

#### COMPLIANCE WITH METRO REGIONAL SERVICE STANDARD

City must demonstrate compliance with Metro Code 5.15 and associated Administrative Rules:

- Single Family and Multifamily Residential Service Standard (Metro Code and Administrative Rule 5.15-2000 through 2065)
- **Business Service Standard and Recycling Requirement** (Metro Code and Administrative Rule 5.15-3000 through 3055)
- Business Food Waste Requirement (Metro Code and Administrative Rule 5.15-4000 through 4085) See Attachment C
- General Education Standard (Metro Code and Administrative Rule 5.15-5000 through 5020)

#### REQUIRED ACTIVITIES FROM THE 2030 REGIONAL WASTE PLAN 3-YEAR WORK PLAN

2030 RWP Actions: 6.2, 6.3, 6.5, 8.1, 8.5, 9.1, 9.3, 10.1, 10.2, 10.3, 10.5, 10.6, 15.1

The activities listed above are required under one or more of the following:

- Metro Code and administrative rule;
- state law; and
- cooperative implementation of programs and activities of regional concern.

The requirements are primarily directed at ensuring that the local government provides comprehensive and consistent recycling and garbage services across the region. They include



education, information and technical assistance programs for residents and businesses about waste prevention, reuse and recycling and are a condition of funding.

#### GUIDANCE ACTIVITIES FROM THE 2030 REGIONAL WASTE PLAN 3-YEAR WORK PLAN

2030 RWP Actions: 1.1, 1.3, 5.4, 11.1, 14.4, Goal 17, Goal 18, Goal 19

The above listed goals and actions reflect a collaborative and coordinated approach among Metro, local governments, community-based organizations and private sector service providers. While they are not required, Metro and local governments have identified them as priorities.

#### **COMPLIANCE WITH STATE LAW**

Local governments are responsible for ensuring their jurisdiction's compliance with state law (ORS 459A and OAR 340-90). Region-wide programs implemented by Metro serve to fulfill some of the minimum obligations under state law. The State has designated Metro as the reporting agency for Clackamas, Multnomah and Washington Counties in their entirety and local jurisdictions must provide data to Metro to assist with this annual reporting responsibility. (See Attachment A)

#### ANNUAL IMPLEMENTATION PLAN

Local governments are responsible to complete their annual implementation plans, for which the template will be provided by Metro in the format of a Microsoft Excel worksheet, which will accompany this scope of work and be included as Attachment D once completed by local jurisdiction.

#### REPORTING

Local governments must report on the following. Metro will provide the plan and reporting template.

Reporting Requirement	Format
Demonstrate compliance with Regional Service Standard  Metro Code Chapter 5.15 and Administrative Rule  Residential Service: Actions 10.1, 10.2, 10.3, 10.5 and 10.6  General Education: Actions 6.2, 6.3, 6.5, 8.1, 8.5, 9.1, 9.3 and 15.1	Excel spreadsheet and Action Status Updates
Business Food Waste Requirement (see <a href="Attachment C">Attachment C</a> )  Metro Code Chapter 5.15 and Administrative Rule Actions 6.5, 8.1 and 10.1	City of Gresham is responsible for this reporting.
Business Recycling Requirement Compliance  > Metro Code Chapter 5.15 and Administrative Rule	TBD (CES of LG)



	Portiana, OR 9/23
Implementation status of required cooperative regional priorities  Actions 6.2, 6.3, 6.5, 8.1, 8.5, 9.1, 9.3, 15.1	Action Status Updates
ReTRAC hauler reports	Annual reporting (Feb) (as currently reported)
Opportunity to Recycle Report (see <u>Attachment A</u> )	DEQ-issued reporting form (as currently reported)
Regional Waste Plan Indicators (see <u>Attachment B</u> ): must report if city selects one or more indicators to report on within their annual implementation plan (Attachment D). City should report on any indicator they select in their plan.	RWP Indicators Excel spreadsheet
Guidance Activities (if implemented)  Actions 1.1, 1.3, 5.4, 11.1, 14.4  Goals 17, 18, 19	Action Status Updates
Individual local government activities (if implemented)	Action Status Updates

### **Attachment A: State Opportunity to Recycle Requirements**

### **General Requirements**

- 1. Ensure a place for collection source separated recyclables is located at each permitted disposal site or at a more convenient location.
- 2. Cities with a population of 4,000 or more and all cities within the Metro urban growth boundary must provide on-route collection service for source-separated recyclable materials at least once per month for all collection service customers within city limits and the county must provide that service to customers within the urban growth boundary but outside city limits.
- 3. The city or county responsible for solid waste management must implement a public education and promotion program that meets the following minimum requirements:
  - a. Provide initial notice to all residential and commercial generators of their opportunity to recycle.
  - b. Provide a semi-annual notice of the opportunity to recycle, including: materials collected, collection schedule, material preparation instructions, and why recycling is important.
  - c. Provide educational and promotional materials to local media. Examples would be newspapers, television and radio stations, community groups, neighborhood associations, newsletters, social media, etc.
  - d. Identify an official contact person for recycling education and promotion in the jurisdiction.
  - e. Have a procedure for citizen involvement in the city's education and promotion program. This is usually a solid waste advisory committee or contact person.
  - f. Distribute written recycling information describing how and what to recycle and why it is important to recycle, to disposal site users when site attendants are present.
  - g. Have posted signs at non-attended disposal sites notifying users of materials accepted and hours of operation

Recycling Program Elements			
Program Element	Components Local Governments are responsible for (if implementing) <sup>1</sup>	Metro programs that help fulfill this element	
a. Residential Recycling Containers	Ensure provision of at least one durable recycling container of 12 gallons or more		
b. Weekly Residential Curbside Recycling	Ensure provision of recycling service on same day as garbage		
c. Expanded Education & Promotion Program	Provide a recycling education and promotion program that is expanded from the minimum requirements described in the General Requirements	Metro Recycling Information Center (RIC), Ask Metro, Metro website	
d. Multi-Family Recycling	Implement collection program & provide educational and promotional information to multifamily residents	Metro RIC, Ask Metro, Metro website	
e. Residential Yard Debris and Home Composting	Implement program to collect and compost yard debris and promote home composting	Metro Composting webpage	
f. Commercial and Institutional Recycling	Implement program for regular, on-site collection of source-separated recyclables and an education and promotion program	Tools for working on Metro's website; business recycling regional website	

<sup>&</sup>lt;sup>1</sup> Local governments are not required to implement all program elements, but must select which program elements they wish to implement based on the criteria and minimum number of elements required in statute.

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## **Attachment A: State Opportunity to Recycle Requirements**

g. Expanded Recycling Drop-Off Depots		nal recycling depots according to n Administrative Rules		
h. Collection Rates as Incentives		on rates for single family customers gon Administrative Rules		
i. Commercial & Institutional Composting	commercial and i	em to collect food waste from nstitutional entities, promote the courage food rescue	Tools for working (Metro website); Food Waste Stops With Me regional website	
j. Required Recycling, Large Commercial Generators	-	gram that requires large commercial re-separate recyclables and provide omotion	Tools for working (Metro website); business recycling regional website	
k. Residential Food Waste Collection & Composting	Implement a program for on-route collection of food waste from residential customers and provide education and promotion			
I. Construction &     Demolition Debris     Recovery	Provide waste reduction and reuse education to C&D generators and promote regional program		Enhanced Dry Waste Recovery Program; online Construction Salvage & Recycling toolkit (CSRT), online Guide to construction salvage and recycling	
m. Required Food Waste	Implement a food	d waste collection program requiring	Business Food Waste	
Collection, Large Non-	· ·	tial generators to source-separate	Requirement	
Residential Generators	food waste for recovery and provide education and promotion		·	
V	Waste Prevention Education and Reuse Elements			
Program Elem	ent	Local Government programs	Metro programs	
	General Waste Prevention and Reuse     Education and Promotion		Ask Metro	
3. Residential Waste Preve	3. Residential Waste Prevention Campaign		Toxics reduction outreach	
4. Commercial Waste Prevention Campaign		Food Waste Stops With Me	Food Waste Stops With Me	
5. School Education Program		Clackamas County School Programs Gresham Recycle at School	& Youth education programs	
	6. Funding or Infrastructure Support for Reuse, Repair, Leasing or Sharing Efforts		Investment & Innovation Grants	
7. Technical Assistance Pro Promote Reuse, Repair, Sharing Efforts	~	Support and promote repair fairs, to lending & other repair activities.	Master Recyclers Program	
8. Food Rescue Program		Oregon Food Bank partnership, Don Waste Stops With Me	ation Mapping Tool; and <i>Food</i>	

The RWP indicators represent a new form of reporting to Metro. The indicators aim to shift reporting from output to outcome-focused data that measures impacts at a high level to inform regional policy and track progress toward RWP goals. The definition of desired impacts for certain RWP actions and goals is in progress; hence, the scope and format of some indicators will evolve toward outcomes measurement as recommendations from regional work emerge.

Local governments are invited to contribute to these RWP Indicators and be represented in the annual RWP Progress Reports. This Indicator reporting could involve providing Metro with primary data using a report template as well as assisting Metro in collecting data (through, for instance, providing information or coordinating with haulers). When completing their annual implementation plan, local governments must identify which of the RWP Indicators they will report on through this scope of work, noting their commitment to provide primary data and/or assist Metro in collecting the data. The following table contains a list of RWP Indicators that Metro is prioritizing for the 2022-23 fiscal year. Additionally, Metro anticipates working with cities and counties to coordinate with haulers on DEQ-led contamination studies in Q3-Q4 of calendar year 2022.

#### **Indicator description**

Goal 1 Indicator 1: Number and demographics of youth and adults participating in solid waste internship or leadership programs

Goal 1 Indicator 2: Demographics of committee members serving on Metro and local government solid waste advisory boards

Goal 3 Indicator 1: Median wage in the waste management industry by race, ethnicity and gender

Goal 3 Indicator 2: Share of solid waste workforce that is temporary workers

Goal 4: Share of solid waste workforce that is people of color and women

Goal 6 Indicator: Number, geographic location, and demographics of youth reached through education programs

Goal 9: Metro and local government community education and outreach

Goal 10: Tons of illegally dumped waste overall and the most impacted communities

Goal 16: Contamination rates for in-bound and out-bound recyclables at source separated Material Recovery Facilities located in the region (occurs every 3-5 years)

Goal 17: Establishment of Metro, County and City plans that delineate jurisdictional roles in managing disaster debris

### **Attachment C: Business Food Waste Requirement Implementation**

- 1) Term: July 1, 2022 to June 30, 2023.
- 2) City's responsibilities.
  - a) In agreement between Metro, City of Troutdale, and City of Gresham, City of Gresham will provide technical assistance to subject businesses for implementation of the business food waste requirement in compliance with the minimum standard of Metro Ordinance No 18-1418 and associated Administrative Rules. Individual cities will be responsible for ensuring compliance with their food waste requirement ordinances and any necessary enforcement actions.
  - b) Local governments will continue to actively participate in work groups in order to collaboratively implement programs and activities in the region as appropriate.
- 3) Metro Responsibilities. Metro shall:
  - a) Provide resources and staff time to City to develop, execute, monitor, and evaluate the program.
  - b) Monitor general progress and review as necessary.
  - c) Convene and facilitate the work groups or committees involved in program implementation.
  - d) Analyze data from business food waste compliance reports submitted by jurisdictions on a quarterly and annual basis and provide quarterly reports to City that include graphical and numerical summaries of the compliance and performance data.
  - e) Report to Metro Council annually through the 2030 Regional Waste Plan Progress Report on progress towards program goals.

# **Attachment D: Annual Implementation Plan**

RWP Action	Action Description	Fiscal Year 2022-23 AWRP Implementation Plans
6.2	Provide culturally responsive community education and assistance about the connections between consumer products, people and nature.	Metro-led activities
6.3	Provide and increase accessibility to education and tools to help residents and businesses reduce their use of the single-use products with the greatest negative environmental impacts.	Metro-led activities
6.5	Assist households and businesses in the adoption of practices that prevent the wasting of food and other high-impact materials.	<ul> <li>Notify businesses of upcoming food waste requirement deadlines and availability of food waste collection through the hauler</li> <li>Move existing link to Food Waste Stops with Me to a new webpage for business food waste</li> <li>Continue LOU w/ City of Gresham for BFWR outreach and education</li> </ul>
8.1	Support efforts to ensure that surplus edible food desired by agencies serving communities experiencing hunger in the region is made available to them.	Post regional materials about the why and how of food donation on new food waste webpage
8.5	Invest in neighborhood-scale reuse and repair services and infrastructure.	- Post on social media a reuse/repair event if held in East County
9.1	Provide culturally responsive education and assistance for garbage, recycling and reuse services to residents and businesses.	<ul> <li>Potential partnership through Metro IGA with PSU/CES on multifamily outreach and education</li> </ul>
9.3	Ensure that community education and volunteer development courses, such as Master Recycler, are relevant, accessible and culturally responsive to all communities.	- Metro led; allow Master Recycler volunteers to table at city led events
10.1	Provide comprehensive collection services and supporting education and assistance for source-separated recyclables, source separated food scraps and garbage, in compliance with state, regional and local requirements, including the Regional Service Standard, Business Recycling Requirement and Business Food Waste Requirement in Metro Code.	- Bring Metro multifamily service standards before City Council for adoption; Continue partnership with PSU/CES to provide business recycling support and multifamily outreach; ensure hauler is providing education and outreach materials that meet state requirements.

## **Attachment D: Annual Implementation Plan**

10.2	Implement minimum service levels or performance standards for all collected materials for multifamily and commercial tenants	<ul> <li>Bring Metro multifamily service standards before City Council for adoption by June 30, 2023</li> </ul>	or
10.3	Implement regional standards for collection container colors, signage and other related informational materials for single-family, multifamily and commercial services.	- Metro-led activities.	
10.5	Provide regularly occurring bulky waste collection service, with particular emphasis on multifamily communities and lower-income households.	<ul> <li>Continue to offer curbside bulky waste collection to single family homes</li> <li>Work with hauler to possibly offer a bulky waste collection even multifamily property</li> </ul>	•
10.6	Establish standards for collection areas for existing and newly constructed multifamily properties to ensure residents have adequate access to garbage, recyclables and food scraps collection containers.	- Troutdale plans to participate in the local government led region planning group for action 10.6. Staff estimate that they will compone meeting to this work group in the next year.	
15.1	Implement regionally consistent contamination reduction efforts to improve material quality, including education, sorting instructions, collection equipment changes, and customer feedback methods.	<ul> <li>Post on social media/Troutdale Champion newsletter at least tw RoN messages; Have RoN brochures available at city led tabling</li> </ul>	