

Water FAQs

Related Questions

Do I have to connect to the City's water system?

New or expanded facilities that need running water must connect to the City's water system at the owner's expense unless the property is more than one thousand feet from the nearest adequate public water main.

Where does Troutdale's water come from?

The City of Troutdale operates a fully self-sufficient drinking water supply system. Under normal operations, all of Troutdale's domestic water is extracted from deep underground aquifers by City-owned and operated wells. Additionally, Troutdale has inter-ties with the Gresham, Fairview, and Wood Village water systems that can be opened in case of emergency.

How clean is Troutdale's water?

See the [Water Quality Report](#).

Is a tiny leak in my water service line really worth the trouble to repair?

It is. A water line with 60 psi of pressure and a 1/16" diameter pin hole can waste 25,000 gallons of water in a single month.

What is my water pressure?

Pressures in the water system vary with location. The City of Troutdale's water system is designed to provide service pressures of AT LEAST 45 psi. To find out the water pressure at a certain location, contact the Water & Streets division at 503-674-3300.

What is the pH of my water?

The pH (acidity or alkalinity) of domestic water in the system varies with location, ranging from 7.5 to 8.3. To find out the pH at a certain location, contact the Water & Streets division at 503-674-3300.

What is my water's hardness?

The hardness of water in the system varies with location, ranging from 42 mg/L (2.4 grains) to 130 mg/L (7.5 grains). To find out the water hardness at a certain location, contact the Water & Streets division at 503-674-3300.

Is there fluoride in Troutdale's water?

See: [Facts on Flouride](#).

My hot water produces an odor; why is that and what can I do about it?

See: [Phew! My Hot Water Heater Smells Like Rotten Eggs](#).

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