# Streets FAQs

## Related Questions

## What are the guidelines for drop boxes and Pods?

https://www.troutdaleoregon.gov/sites/default/files/fileattachments/public_works/page/18317/dropb

## The sidewalk in front of my home/business needs some work. Who is responsible for maintaining the sidewalk?

Adjacent property owners are responsible for maintaining sidewalks (and landscaping strips) along the street frontage(s) of their property. Obtain a Public Works Permit if you plan to do any reconstruction of your sidewalk (and/or driveway approach).

## I noticed a problem with the sidewalk in front of someone else's property. Who should I notify?

Complaints regarding sidewalk defects should be directed to the Public Works Management division at 503-674-3300. City staff will then initiate a compliance action and require the adjoining property owner to correct the defect.

## I noticed a problem (i.e. debris in the road, damaged signs, etc.) with a street in the City. How should I go about reporting it?

You can report any street issues to the appropriate jurisdiction via our **Citizen Request Center**.

You can also report issues with streets owned by the City of Troutdale directly to the Water & Streets Division at 503-674-3300. Problems on streets within the City but owned by Multnomah County (i.e. 257th Ave., Cherry Park Rd., Halsey St., Stark St., etc.) can be reported **online via the county's SeeClickFix app** or via phone at 503-988-5050.

For concerns and complaints related to I-84 and the adjacent frontage roads, contact the Oregon Department of Transportation at 1-800-ASK-ODOT.

# Who should I contact regarding complaints/concerns about traffic signals?

Traffic signals in Troutdale, except for those on Frontage Road, are maintained by Multnomah County via its contract with the City of Gresham. For issues related to those traffic signals, call 503-988-5161.

Traffic signals on Frontage Road are maintained by ODOT. For issues related to those traffic signals, call 503-665-4193.

# I noticed a streetlight outage. How do I go about reporting this?

To report a streetlight outage, you can use the new SeeClickFix app on your smartphone or tablet. SeeClickFix is a mobile app and website that allows residents to submit non-emergency maintenance requests for roads and bridges maintained by Multnomah County.

You can download the app for apple devices the Apple App Store or for Android devices at Google Play. You can also access SeeClickFix online by visiting seeclickfix.com or report an issue by phone at 503-988-5050.

# I want the City to install speed humps in my neighborhood. How can I make this happen?

See: Speed Hump Program

# Do I need a permit to plant or remove a street tree?

Yes. You can apply for a free permit and find a list of recommended tree species on the City's **Street Trees page**.

View All FAQ's