June 26, 2017

Re: City of Troutdale Map Information Service

Dear City of Troutdale Property Owner,

The City of Troutdale continues to offer a Map Information Service that is able to locate a property based on a street address, and provide information via phone, email, or in-person meetings regarding potential local flood hazards for City-wide locations. Additional information available through the Map Information Service include:

- Whether the property is in an SFHA,
- The community number,
- The panel number and suffix,
- The date of the Flood Insurance Rate Map's (FIRM) index (cover panel),
- The FIRM zone, e.g., A, C, X, V, AE, A2, AO, etc.,
- The base flood elevation (the depth in AO Zones) where shown on the FIRM,
- The elevation datum used on the FIRM, if other than NGVD,

This basic information is required for establishing a flood insurance policy, and the City updates the required map resources supporting this service annually to reflect new studies, subdivisions, annexations, flood insurance restudies, map revisions, and map amendments (including Letters of Map Amendment (LOMAs) and Letters of Map Revision (LOMRs)). Properties located in the SFHA may require flood insurance, please contact the City of Troutdale Floodplain Manager or your insurance agent for additional information.

In addition to the basic services discussed above that are required to assist in the acquisition of flood insurance, the City of Troutdale also offers the following services within its jurisdictional boundaries:

- Physical copies of earlier FIRMs that have been in effect since 1999,
- Whether a property is located in a floodway,
- Whether the property is in a mapped repetitive loss area,
- Areas designated as natural floodplain functions under the Community Rating System program,
- Areas mapped in the National Wetlands Inventory, and
- Areas mapped as critical habitat by the U.S. Fish and Wildlife Service.

Interested parties can visit City of Troutdale Community Development Department, located at 2200 SW 18th Way, Troutdale, OR 97060, for more information of specific flood hazards within the City of Troutdale. Information is also available online by visiting [http://www.ci.troutdale.or.us/planning/floodprotectioninfo.html](http://www.ci.troutdale.or.us/planning/floodprotectioninfo.html). Additional inquiries should be directed to City of Troutdale Floodplain Manager Ryan Krueger by email ryan.krueger@troutdaleoregon.gov or by phone 503-674-7261. A site visit may also be arranged to answer questions and review potential floodplain concerns.

Thank you for your attention to this important topic.

Sincerely,

Ryan Krueger CFM
Associate Planner